



#NoPlaceLikeHome

Improve housing system navigation

Intersectional feminist housing demand #4

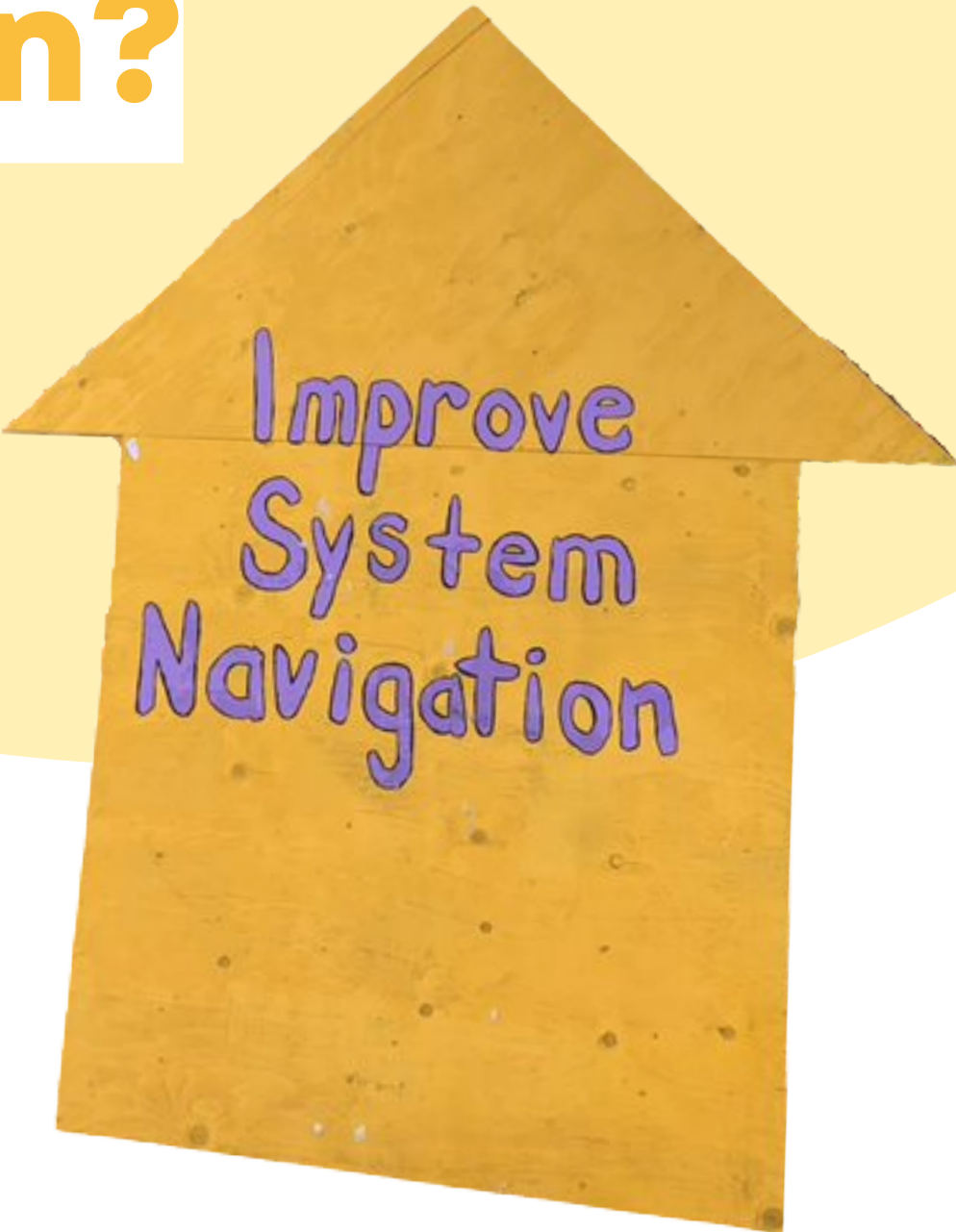


octevaw-cocvff.ca/housing

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Intersectional feminist
housing demand #4

What does this mean?



Improve
System
Navigation

Improve housing system navigation

- There is a lack of transparency, information, guidance, and direction regarding how to navigate the city's housing services system. This creates unnecessary difficulty for women and gender diverse people in Ottawa.
- During community consultations, women described being bounced around to different bureaucrats and contacts, making the system difficult and frustrating to navigate. They also expressed a desire to be served by more inclusive and diverse staff.
- VAW emergency shelters employ Transitional Housing Support Workers that support survivors in navigating their move from the shelter into the community in a multitude of ways, and could provide expertise for developing a system navigation framework.

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